

**YOU DO NOT NEED TO INSTALL THIS UPDATE IF YOU HAVE  
VERSION 21.0 – RELEASE DATE 5/12/2021**

**Look at the top of the screen of the Auto Repair Boss main menu to determine  
if you have version 21.0 – Release Date 5/12/2021**

**INSTALLING YOUR 21.0 UPDATE**

**DO NOT INSTALL BEFORE TALKING WITH TECH SUPPORT. CALL TECH  
SUPPORT (972)234-0375 AND SCHEDULE AN APPOINTMENT FOR  
INSTALLING YOUR UPDATE.**

**!!!!!!ONLY INSTALL THE UPDATE AFTER CALLING TECH SUPPORT!!!!!!**

VERSION 20.7 Release Date 2-1-2021 **MUST BE INSTALLED** BEFORE THIS UPDATE  
CAN BE INSTALLED.

1. Install your update after you have run your daily reports and closed your business day.
2. If you have started preparing a current payroll you must complete it before installing.
3. **Make a backup copy of the program and data files.**
4. If you have modified any invoice styles or other items in the Report Designer, you will need to export them from the report designer before installing the update and then import them back in after installing the update.

THESE ARE PERMANENT BACKUPS. WRITE TODAY'S DATE AND VER 20.7 ON THE  
DISK LABELS AND PUT THEM IN A SAFE PLACE FOR STORAGE.

**Exit from the program before proceeding**

**NOTE: IF YOU ARE RUNNING THE PROGRAM OVER A NETWORK, BE SURE ALL  
STATIONS ARE LOGGED OFF.**

**If you have Security turned on you will need to setup user names and passwords again if  
new security check points have been added or updated. If your name and password no  
longer work use the following.**

**Name: GP  
Password: 1**

**CALL TECH SUPPORT AT (972-234-0375) BEFORE INSTALLING THE UPDATE.  
TECH SUPPORT WILL WALK YOU THROUGH THE INSTALL PROCESS.**

**INSTALLING VERSION 21.0 UPDATE**

1. **To install the update from the Auto Repair Boss website**, please use the link provided in the email received from us to download and run the update.

2. After the “installation” program has been started. Accept all the default setting unless Tech Support tells you otherwise. You accept the default settings by clicking on the “NEXT” button. After this procedure has been completed you will be returned to the Main Screen of Windows. (The Desktop) Proceed to the next step.

3. Register the software.

**Register your program Via the Internet using the following steps:**

- 1. Select "Register" from the Auto Repair Boss main menu.**
  - 2. Select "Register Via the Internet".**
  - 3. Press the "Register Program" Button. Fill in the needed fields with information from the Registration Information from your original email if required.**
  - 4. Press the Ok button.**
- The program will return the message "Registration Information Retrieved Successfully" if everything went ok.**

4. You will need to setup any new features that have been added and review any program changes.