YOU DO NOT NEED TO INSTALL THIS UPDATE IF YOU HAVE VERSION 19.7 – RELEASE DATE 8/5/2019

Look at the top of the screen of the Auto Repair Boss main menu to determine if you have version 19.7 – Release Date 8/5/2019

INSTALLING YOUR 19.7 UPDATE

DO NOT INSTALL BEFORE TALKING WITH TECH SUPPORT. CALL TECH SUPPORT (972)234-0375 AND SCHEDULE AN APPOINTMENT FOR INSTALLING YOUR UPDATE.

!!!!!ONLY INSTALL THE UPDATE AFTER CALLING TECH SUPPORT!!!!!

VERSION 19.5 Release Date 1-1-2019 **MUST BE INSTALLED** BEFORE THIS UPDATE CAN BE INSTALLED.

- 1. Install your update after you have run your daily reports and closed your business day
- 2. If you have started preparing a current payroll you must complete it before installing
- 3. Make a backup copy of the program and data files.
- 4. If you have modified any invoice styles or other items in the Report Designer you will need to export them from the report designer before installing the update and then import them back in after installing the update.

THESE ARE PERMANENT BACKUPS. WRITE TODAY'S DATE AND VER 19.5 ON THE DISK LABELS AND PUT THEM IN A SAFE PLACE FOR STORAGE.

Exit from the program before proceeding

NOTE: IF YOU ARE RUNNING THE PROGRAM OVER A NETWORK, BE SURE ALL STATIONS ARE LOGGED OFF.

If you have Security turned on you will need to setup your passwords again. The Security will be reset to allow for the new security check points that have been added. If the program asks you for a Name and Password use the following.

Name: GP Password: 1

<u>CALL TECH SUPPORT AT (972-234-0375) BEFORE INSTALLING THE UPDATE.</u> TECH SUPPORT WILL WALK YOU THROUGH THE INSTALL PROCESS. NOTE: **To install the update from the Auto Repair Boss website**, please use the link provided in the email received from us to download the update. Skip to step 4.

To install from the CD, follow steps 1-3 below:

- 1. Click on the "START" button from Window's task bar.
- 2. Click on "RUN".
- 3. Type in: **d:setup.exe** (If "d" is not your CD drive then type in the appropriate drive letter)

 Press ENTER
- 4. The "installation" program will be started. Accept all the default setting unless Tech Support tells you otherwise. You accept the default settings by clicking on the "NEXT" button. After this procedure has been completed you will be returned to the Main Screen of Windows. (The Desktop) Proceed to the next step.
- 5. Register the software.

Register your program Via the Internet using the following steps:

- 1. Select "Register" from the Auto Repair Boss main menu.
- 2. Select "Register Via the Internet".
- 3. Press the "Register Program" Button. Fill in the needed fields with information from the Registration Information paper.
- 4. Press the Ok button.

The program will return the message "Registration Information Retrieved Successfully" if everything went ok.